



Global Virtual Symposium for Procurement Professionals

AGENDA Americas



Americas, 18th NOVEMBER 2025

Demo Pod 1: Merlin Intake & Tailwind(Autonomous Negotiation)

Demo Pod 2: Source-to-Pay Suite

Sessions	Eastern Time (ET)
Welcome Remarks & Schedule at a Glance Emcee: Arthur Raguette, VP, Zycus	11:00 AM - 11:05 AM
CPO Agenda 2026: Agentic Al Matters—Why You Shouldn't Wait! (Analyst Advice) Speaker: Jeffrey Rajamani, Senior Analyst, Forrester	11:05 AM - 11:25 AM
Beyond S2P to I2O: Intake to Outcomes with Agentic AI (CEO Vision) Speaker: Aatish Dedhia, Founder & CEO, Zycus	11:25 AM - 11:40 AM
Procurement Voices: Real Source-to-Pay Journeys to Agentic Era (Panel Discussion) Panelists: David Everett, Global Head of Indirect Procurement, Tate & Lyle John Lombard, Senior Director, Budget (FP&A) & Procurement, Blue Cross Blue Shield of Massachusetts Moderator: Omid Ghamami, President, PSCM Institute	11:40 AM - 12:00 PM
Advancing Procurement: Al Maturity Model for Real Outcomes (Analyst Handbook) Speaker: Patrick Reymann, Research Director, IDC	12:00 PM - 12:20 PM
Watch Merlin Al Agents in Action: From Intake to Outcomes (Live Demo) Speakers: Shiv Agarwal, Director - Product Management, Zycus	12:20 PM - 12:35 PM
Taming Tail Spend: Autonomous Negotiation to the Rescue (Analyst Insights) Speaker: Chris Sawchuk, Principal and Global Procurement Advisory Practice Leader, The Hackett Group	12:35 PM - 12:55 PM
IBM + Zycus Innovation: Driving Tail Spend with Agentic AI (Fireside Chat) Speaker: Kuntha Chelvanathan, Global Intelligent Procurement Operations Offering Leader, IBM Host: Zain Sayed, Director - Strategic Solution Group, Zycus	12:55 PM - 1:15 PM
AI, Intake & Instincts: The No-Filter Session (Rapid Fire Panel) Panelists: Armijn Verweij, Partner Consulting - Procurement Transformation, EY Jim Fleming, Product Development & Innovation, Institute for Supply Management Moderator: Caroline Lacocque, Regional VP, Zycus Solution Studio: Product Demonstrations	1:15 PM - 1:30 PM
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1:30 PM - 2:00 PM